



# MKPM RV Institute of Legal Studies®

(Affiliated to KSLU, Hubballi & Approved by BCI, New Delhi)  
#45/1, 22<sup>nd</sup> Cross, 3<sup>rd</sup> Block, Jayanagar, Bengaluru-560011.

## Student Grievance Cell

The Grievance Redressal Cell of MKPM RV Institute of Legal Studies is constituted as per [UGC Regulation 2023](#) and Karnataka State Law University (KSLU) guidelines requirement to affiliated law colleges to constitute a Student Grievance to promote and maintain a favorable and balance educational atmosphere.

Redressal Committee (SGRC) of MKPM RVILS examines the nature and the pattern of the grievance in a confidential manner and the committee follows the procedure established by the college as per UGC guidelines in resolving the complaint within the stipulated time and the grievance shall be addressed according to the principal of Natural Justice and will be heard as per the rule of ‘ the right to be heard and right to be treated without bias’.

### **Composition of the committee Academic Year 2025-2026**

Sl.No	Name of the Faculty	Designation	Responsibility
1	Prof. (Dr.) Anjina Reddy K R	Principal	Chairman
2	Prof.(Dr.) Hanuma prakash K S	Professor of Law	Co-Ordinator
3	Mrs. Pallavi Minz	Assistant Professor of Law	Member
4	Mrs. Rochani Rao	Assistant Professor of Law	Member

### **Objectives:**

SGRC of MKPM RVILS encourages for open expression for safe, respectful and inclusive environment to express freely the grievance without fear and retaliation or victimization and ensures to resolve the grievance fairly and effectively within the timely frame period. The complaint is handled with fair and transparency procedure to build trust and creditability among

students. The cell is committed to maintain privacy and secrecy to build trust between committee and students. It also promotes to uphold student dignity and institutional values by maintaining discipline and fostering a positive academic atmosphere and ensures student–institution relationships by ensuring facilities and services meet acceptable standards, thereby contributing a conducive learning environment.

**Scope:**

The committee deals with the grievance received orally or in writing form the students in any of the matters relating to academic and administrative functions. It also ensures to resolve the financial matters, payment of dues, library and other matters related to conditions of house-keeping and sanitation. It also ensures the students to respect the right of dignity and respect one another.

**Functions:**

- To review the complaints received by the SGRC.
- To follow the principles of natural justice in considering the grievances.
- To report with recommendations, if any, to the Vice Chancellor of affiliating university.
- To conduct the surveys to identify the problems of students and provide suitable solutions.

**Mode of services of Grievance:**

The aggrieved student shall submit the application to SRGC of MKPM RVILS by dropping the complaint to the Cell or to the grievance box and the co-ordinator in turn will intimate to the Committee for necessary action and on the final report the committee shall redress the issue and intimate the students.

**DOCUMENTATION:**

The proceedings and the information of grievances shall be treated as confidential and can be viewed only by the members of Student Grievance Redressal Committee, for the purpose of investigation. In order to monitor the redressal process from time to time the Student Grievance Redressal Committee shall maintain a grievance register under the supervision of Chairperson of

SGRC. The register will be treated as confidential and may not be accessed by anyone other than the members of SGRC.

**Exclusion:**

The grievance Redressal cell shall not entertain the issues relating to the decision of the academic council or committee of Board of Studies and other administrative functionaries created by the University, the decisions regarding to award of scholarship and fee concessions, decisions of university about admission and decisions by the Authority and examination matters and RSS Trust issues.